



Little Big Horn College  
Forestry Lane 1  
P.O. Box 370  
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### **Knowledge, Skills, and Abilities (KSA's)**

#### Food Service Manager

Please review the job description carefully and respond to the following questions on a separate sheet of paper. Include your name and the position for which you are applying.

1. Demonstrate your ability to multi-task. Demonstrate your ability to effectively communicate professionally with others. Demonstrate your ability to provide a hazard analysis of critical control points in cooking and serving process.
2. Demonstrate your ability to create a Cafeteria Business Plan.
3. Demonstrate your knowledge in health education, nutrition and health. Knowledge of production and process of raw materials, production processes, quality control, costs, and other techniques for maximizing the effective distribution of goods.
4. Communication skills, both verbal and written are very important for this position. Explain how your interpersonal skills on how to effectively communicate with fellow employees, students, the Crow community, outside agencies and general public.
5. Demonstrate your knowledge in tools used such as; cash registers, computer printers, Microsoft software programs, and Accounting software programs.